

MiniMate/Equipment Service

MiniMate Pocket PC Mobil es

MiniMate/Equipment Service (MiniMate/EQ) runs on Pocket PC devices connected via Bluetooth, WiFi, cellular, or a direct wired connection through ActiveSync.

MiniMate/EQ mobilizes service technicians and enables them to install, pick up, service and repair equipment at customer sites. The information gathered in the field is wirelessly or batch synched directly into AccountMate used in the office. The service history and invoicing at the site is wirelessly or batch synched directly to Prism's ServQuest module and your legacy accounts receivable module. The synching is easy and transparent, using ODBC connections and Sybase's MobileLink. This mobile module targets companies that dispatch technicians on an "as needed" or a scheduled basis to service equipment at customer sites. **MiniMate/EQ** works with Prism's ServQuest and Dispatch desktop module. **MiniMate/EQ** is simple to sell, install, and train, and it works with **Prism's desktop ServQuest module**.

MiniMate/EQ allows service technicians in the field to:

- Load customers, inventory, and pricing on the PocketPC device.
- Install, pick up, service and repair equipment with the needed information on route.
- Generate invoices on route.
- Capture signature and PO# as proof of purchase on the device.
- Print the invoice with signature at the site (optional).
- Upload wirelessly, cellular or via batch methodology.

The **benefits** of **MiniMate/EQ** include:

- Importing the synched invoices to your legacy accounts receivable module.
- Importing service history and equipment information to Prism's ServQuest module.
- Eliminating paper, faxes, and phone calls, as well as human errors.
- Speeding up the process of shipping and collecting
- Creating an efficient and professional sales force in the field
- Increasing the ability to take more sales orders per sales day.

MiniMate/EQ is designed with all of the award-winning features of Prism Visual Software's other mobile applications.

