



Desktop, Handheld and Web Software for Pre Order Delivery, Route Sales & Equipment Service

Prism has a suite of software products to be combined into a unique solution for your company:

Software	Type	Description
ServQuest	Desktop	Sales Distribution and Service Software on the desktop for scheduling and route management. Features include automated call centers (inbound, outbound, and collections), visual dispatching & mapping, , truck warehouse control, equipment asset management and service, inventory loading & selling algorithms and a variety of customer pricing matrixes for different industries including (price levels, contract pricing, deals, discounts, promotions) and more.
MiniMate	Handheld	Handheld Software for order takers, delivery, route sales, and equipment service. Prism's MiniMate used in a variety of industries including : OCS, Food and Beverage Distribution, Perishable Food Distribution, DSD, Water Treatment, Bottled Water, HVAC, Equipment Service and Repair, Computer Services, Propane Fuel and Tank Delivery, Ice Delivery, Fire Inspection Services, and more
MiniSurvey	Handheld	Handheld check list software for inspections, sales people and service. Prism's MiniSurvey allows you to create surveys and questions to guide field techs or sales people at the customer. Field workers can collect data in the field and wirelessly transfer that data back to the office to be reported on.
WebCustomer	Web	Web-based tool kit for order entry of product, service requests, invoice and balance inquiry, and customer communication.
WebSales	Web	Web-based tool kit for internal sales people to manage assigned customers. Functionality includes order entry of products, service requests, invoice and balance inquiry, equipment and asset management, and marketing new products.
WebTech	Web	Web-based ticket review, printing, and completion to create invoices. Technicians can review equipment service history install or return equipment, perform service, or update equipment asset records. In addition, technicians can perform site testing and inspections. Technicians can communicate with manager and bill customer.
WebTechManager	Web	Web-based management of technicians. Review work of technicians, communicate with techs, and manage upcoming work

Accountmate Accounting	Desktop	Scalable accounting system fully integrated with Prism's ServQuest. Together Prism and Accountmate offer customers a leading "Sales Distribution Route Accounting System". Modules include: General Ledger, Accounts Receivable, Bank Reconciliation, Inventory Control, Manufacturing Inventory, Purchase Order, Accounts Payable, Payroll, RMA, and RVA.
Prism Order Connector	Desktop	The Order Connector is a series of SQL stored procedures that synchronize the desktop of Prism with many major backend accounting systems including QuickBooks, GP Dynamics and MAS500
Stonefield Query Report Wizard	Desktop	Stonefield Query is a user-friendly ad-hoc query and report writing tool. With its intuitive wizard driven design, Stonefield Query makes report writing easy for even the most novice user.
Prism PDF Blast and Fax Server	Desktop	Prism PDF Blast and Fax Server will allow users to send invoices and statements to customers with a click of a button. This tool is also used by marketing managers to send custom marketing messages; purchasing managers to send purchase orders to vendors; and warehouse managers to communicate inventory movement.
Prism CC Processing	Desktop	Prism CC processing will collect money from banks and update your accounting systems with a click of a button
Warehouse Management System*	Desktop & Handheld	Receive purchase orders, ship sales orders, perform physical counts, and transfer inventory within your distribution center which updates Prism in real time. One or many wireless base stations are setup to facilitate any distribution environment
Prism AutoDialer	Desktop	Prism AutoDialer integrates into Prism's desktop system to automatically call your customers to remind users of their upcoming delivery or service.

* WMS functions depend on accounting modules purchased to support function listed in description.



Read more at www.prismvs.com and what customers are saying at <http://www.prismvs.com/testimonials.html>.