

# e-technician

## THE LATEST IN WEB-BASED

**e-technician** A customizable web tool-kit allowing field-service technicians to retrieve service work orders from the Internet, to check inventory availability or to track service history.

## PRODUCT COMPONENTS

### Learn the Power of PrismVS WebPages



Your technician logs into e-technician.



e-technician lists open service work orders and days still available.



e-technician checks inventory.



e - technician checks service history by serial #.



e- technician sends communication alert to the desktop dispatcher.



e - technician closes the service work order.

